cradlepoint NetCloud Mobile Service Plan Features

The NetCloud Mobile Service is available with the following recommended Advanced and Essentials features. The NetCloud Mobile Service with an Advanced plan requires a corresponding Essentials plan.

Recommended NetCloud Mobile Advanced	Features
WAN	
Application Aware QoS	\checkmark
Application Aware Traffic Steering	\checkmark
Security	
Application Aware Zone Firewall	\checkmark
CP Secure Threat Management (IPS/IDS)	\checkmark
Actionable Alert on Threat Detection	\checkmark
CP Secure Web Filter	\checkmark
Web Classification and Categorization	\checkmark
Web Reputation	\checkmark
Troubleshooting & Diagnostics	
n-band management for clientless access to LAN connected PC/MAC devices (RDP/VNC)	\checkmark
Dashboard Analytics	
GeoView Dashboard (Account, Group, Device)	√
Cellular Coverage Map with filter	✓
Location Tracking	\checkmark
Health Dashboard (Account, Group, Device)	\checkmark
Cellular Health	\checkmark
WAN Uptime (categorized by WAN service type)	\checkmark
Application and Interface WAN Quality of Experience (QoE)	\checkmark
Traffic Steering for Events & Flows	\checkmark
Failover Events Summary	\checkmark
Active Failover Events	\checkmark
Application Traffic Dashboard (Account, Group, Device)	\checkmark
Security Dashboard (Account, Device)	\checkmark
CP Secure Web Filter Summary and Events	\checkmark
CP Secure Threat Management (IDS/IPS) Events	\checkmark
Default Password usage insight	\checkmark
Insights	
Account Insights	
Failover Report	\checkmark
Extensibility & Integrations	
NetCloud Container Orchestrator ⁴	\checkmark
NetCloud-delivered integrations (Cloud/IoT)	
NetCloud Edge Connector for AWS IoT Greengrass ⁴	\checkmark
NetCloud Edge Connector for Microsoft Azure IoT Central	\checkmark

NetCloud Mobile Essentials	Features
WAN	
Connection Manager	√
LTE	\checkmark
Private LTE ³	✓
WiFi-as-WAN / Client	\checkmark
Smart WAN Selection	✓
Quality of Service (QoS)	✓
Traffic Steering	\checkmark
Enterprise Routing	
Static Routes	\checkmark
Policy Routes	\checkmark
OSPF	\checkmark
BGP	\checkmark
RIP	\checkmark
NHRP	\checkmark
NEMO / DMNR	\checkmark
IP Verify	\checkmark
VPN & Tunneling	
IPSec	\checkmark
GRE	\checkmark
OpenVPN (SSL VPN)	\checkmark
L2TP	\checkmark
Auto VPN	\checkmark
Auto-Tunnels	\checkmark
DMVPN	\checkmark
Security	
Zone Firewall	\checkmark
Basic URL Web filtering (White/Black list)	✓
NetCloud Perimeter	\checkmark
LAN	
IPv4 & IPv6	\checkmark
DHCP Server / Relay	✓
VRRP	✓
MAC Filtering and Logging	✓
IP Passthrough Mode	√
Wired 802.1x	√
STP	✓
LLDP	✓
Wi-Fi	
Multiple SSIDs	√
Wireless Security Modes	√
Open	√
WEP	✓
WPA / WPA2 Personal	✓
WPA / WPA2 Enterprise (802.1x)	✓

NetCloud Mobile Essentials	Features
Smart Channel Selection	\checkmark
HotSpot Services (Captive Portal)	\checkmark
Secure Remote Management & Orchestration	
Individual Device Configuration	\checkmark
View / Edit Device Configuration	✓
Clear Device Configuration	\checkmark
Remote Reboot	\checkmark
Restore to Factory Defaults	\checkmark
Export Device List	\checkmark
Group Device Configuration	\checkmark
View / Edit Group Configuration	\checkmark
Export Group Device List	\checkmark
Group NetCloud OS Updates	\checkmark
Copy Configuration to Group	\checkmark
WAN Network Interface Configuration	\checkmark
View/Edit Network Interface Configuration	\checkmark
Export Network Interface List	\checkmark
Modem Configuration	\checkmark
Modem Firmware Visibility & Management	\checkmark
Modem Firmware Updates (one to multiple)	\checkmark
Auto & Manual Modem Carrier Switching	\checkmark
Scheduler	\checkmark
NetCloud OS Updates	\checkmark
Troubleshooting & Diagnostics	
Out-of-Band Management for Access to non-Cradlepoint devices with console port	\checkmark
In-band management for access to LAN connected 3rd Party Device Uls^2	\checkmark
Real-time Device Status via Remote Connect Local UI	\checkmark
Real-time Network Interface Status via Remote Connect Local UI	\checkmark
Current Device Status vis NetCloud Device Dashboard	\checkmark
Current Network Interface Status via NetCloud Device Dashboard	\checkmark
Ping	\checkmark
Traceroute	\checkmark
Speed Test per WAN Interface	\checkmark
Rogue AP Detection	\checkmark
W-Fi Site Survey	\checkmark
OBD-II Support ¹	\checkmark
Dashboard Analytics	
Account Dashboard	\checkmark
Group Dashboard	✓
Device Dashboard	\checkmark
GeoView Dashboard (Account, Group, Device)	\checkmark
Near Real-Time Last Known Map Location	√
GeoFence Alerting	√
Modem Data Usage Dashboard (Account)	√
Pooled Carrier Data Usage Analytics, Forecasting, and Alerting	\checkmark

NetCloud Mobile Essentials	Features
Data Usage Dashboard (Group, Device)	\checkmark
Client Dashboard (Account, Group, Device)	√
Health Dashboard (Account, Group, Device)	√
WAN Uptime (uncategorized)	✓
Devices Lifecycle (shows where software update is required)	√
License Dashboard (Device)	\checkmark
Subscription Dashboard (Account)	\checkmark
Insights	
Network Insights	
Data Usage Report	\checkmark
Health Insights	
Signal Strength Report	✓
Download Dashboard as CSV or PDF (dashboard dependent)	\checkmark
Alerts & Logs	
Alert Management	\checkmark
Enhanced Logging (user, activity, debug, device, alert)	\checkmark
Extensibility & Integrations	
Custom business applications running at the edge with NetCloud SDK ²	\checkmark
NetCloud API	\checkmark
NetCloud-delivered integrations (Mobile/Telematics, Network/Security)	\checkmark
GPS send-to-server/ (5 different sentences)	✓
Accounts & Users	
Manage Users	\checkmark
Manage Permissions	\checkmark
Identity Federation with SAML 2.0 (Active Directory Integration)	\checkmark
Marketplace for in-app purchases	\checkmark
Customer/Partner community access, depending on user type	\checkmark
Mobile Apps	
Cradlepoint Verify (installation)	√
NetCloud Mobile (management)	✓
Optional Software	
Zscaler Internet Security	Optional and Sold Separate

¹ IBR900/1700 requires ODB-II adapter to function. IBR900 requires extensibility serial cable in addition to the OBD-II adapter.	
² Not available on the IBR900 FIPS and IBR1700 FIPS	
³ Only on IBR1700-1200M-B or IBR900 w/ dock and MC400-1200M-B	
⁴ Only on IBR1700	